



## Sprinkler Warranty:

**Aldape Sprinkler Service, Landscape & More LLC** warrants **MATERIALS** installed for a period of **TWO YEARS** from the date of installation. This warranty includes all system components installed by Aldape Sprinkler Service Landscape & More LLC, including the controller, valves, sprinkler heads, pipe and backflow device. The warranty includes only defects in materials or workmanship and expressly excludes improper usage of the system, damage caused by freezing, fire, flooding, any other natural phenomena, or damage by any other cause. Any modification or repair of the system by any person or company other than Aldape Sprinkler Service, Landscape & More LLC voids this warranty. This warranty expressly excludes (1) the cost of testing the backflow device as may be required by water providers after the initial inspection at installation (2) clogging of system components due to debris in the water supply. This warranty covers lawn or planter bed areas detailed or specified in the Original Bid or Written Change Orders and guarantees that these areas will be properly irrigated according to industry standards in effect at the time of installation. Changes landscape or to beds or, changes due to plant growth are not warrantied. In order to maintain warranty it is required that owner has us perform scheduled maintenance on the system. Both Winterizing and Spring Activation are required for the warranty. In the event of component failure you will be billed a \$65.00 trip fee and our standard labor rate, the warranty will kick in to cover the failed components and parts.

## Lighting Warranty:

**(Kichler Only)**

Aldape Sprinkler Service, Landscape & More is committed to providing our customers with unparalleled quality and service. In conjunction with Kichler Lighting a limited 15 year warranty is extended to the original purchaser. Should any Kichler fixture fail to operate for any reason other than lamp burn out, we will repair and or replace the product with no product charge. However, on site labor cost will apply on all repairs or replacements after the first year of installation.

## Interlocking Paver Warranty:

**(Covers Concrete Paver and Slab Systems)**

Warranty period begins from date of completed construction for a period of One year. All material is guaranteed to be as specified. Warranty covers broken or cracked pavers that are damaged during installation. Warranty covers loose pavers, and settlement of pavers in excess of 3/8" compared to adjacent pavers, walls, or stair treads. The guarantee covers the entire interlocking paver system, except projects that experience any of the following during the warranty period:

- (A) Warranty does not cover naturally occurring efflorescence of pavers, stains, or any damage due to acts of god or any other uncontrollable circumstances.
- (B) Warranty is void if changes or alterations are made to the paver system. Warranty is void if new excavation, digging, or soil removal occurs within one foot of finished paver system.
- (C) Warranty is void if high pressure water is used to clean the surface or joint lines of the pavers.
- (D) Warranty is void if it is determined that damage to individual Pavers, Slabs, or entire system is the result of abuse, neglect, misuse, improper care, including the use of chemicals, stains, etc.
- (E) Edge restraints in mulched planting beds can lift up during deep freezes; if requested we will reseal the affected edge restraints ONE time during the warranty period.
- (F) Tree roots from existing trees can damage the interlocking paver system. We do not offer a warranty to protect the paver system from damage caused by existing tree roots.
- (G) Late Payment: all final payments are due UPON completion of work. Late payments for paver projects will result in the termination of the warranty.
- (H) Once a problem becomes known, customer must notify us immediately. We will not be responsible for repairing additional damage caused by failure to notify us in a timely manner.
- (I) Normal maintenance, including, but not limited to cleaning, weeding, and turf grooming or changes in lighting caused by changes in landscaping or vegetation growth, is not covered under this warranty.

*\*Material color will be matched as close as possible if a repair is made. Some variation in color may occur.*

## **Retaining Walls, Seat Walls, Raised Patio Warranty:**

Warranty period begins from date of completed construction for a period of One year. All material is guaranteed to be as specified. Warranty covers broken or cracked wall units that are damaged during installation. Warranty covers loose wall stones, wall capstones, pier or pillar capstones, and stair treads. Warranty covers settlement of wall components in excess of 3/8" compared to adjacent wall components or walls that are leaning in excess of 3/8" compared to adjacent wall components. The guarantee covers the entire wall system, except projects that experience any of the following during the warranty period:

- (A) Warranty does not cover naturally occurring efflorescence of pavers, stains, or any damage due to acts of god or any other uncontrollable circumstances.
- (B) Warranty is void if changes or alterations are made to the wall system. Warranty is void if new excavation, digging, or soil removal occurs within one foot of finished wall system.
- (C) Warranty is void if high pressure water is used to clean the surface or joint lines of the walls.
- (D) Warranty is void if it is determined that damage to individual Pavers, Slabs, or entire system is the result of abuse, neglect, misuse, improper care, including the use of chemicals, stains, etc.
- (E) Tree roots from existing trees can damage the wall system. We do not offer a warranty to protect the wall system from damage caused by existing tree roots.
- (F) Warranty does not cover any settlement that is the result of burst pipes,
- (G) Late Payment: all final payments are due UPON completion of work. Late payments for wall projects will result in the termination of the warranty.

- (H) Once a problem becomes known, customer must notify us immediately. We will not be responsible for repairing additional damage caused by failure to notify us in a timely manner.
- (I) Normal maintenance, including, but not limited to cleaning, weeding, and turf grooming or changes in lighting caused by changes in landscaping or vegetation growth, is not covered under this warranty.

*\*Material color will be matched as close as possible if a repair is made. Some variation in color may occur.*

## **SOD and Plant Warranty:**

Any Sod or Plant Warranty will require commitment to a landscape maintenance program that will run during the course of the warranty. Maintenance program will include, 28 weeks of weekly mowing, Fall Cleanup, Spring Plant and Shrub Pruning, Fall Sprinkler Winterization, Spring Sprinkler Start-up and 4 Lawn Fertilizations. Cost of Maintenance Program will be dependent on Sizes, Types and Quantities of Plants and Overall Square Footage of Sod. Additionally, any SOD or Plant Warranty will require that we install the sprinkler system in landscaped area.

## **Water Feature Warranty:**

All Pumps, Skimmers, Auto Fill Systems, Liners shall be warrantied for a period of one year. The warranty includes only defects in materials or workmanship and expressly excludes damage caused by improper usage of Water Feature, damage caused by freezing, fire, flooding, any other natural phenomena, or damage by any other cause. Warranty does not cover naturally occurring efflorescence or stains of vessels, rocks or other materials used for creation of Water Feature. Any modification or repair of Water Feature or its components by any person or company other than Aldape Sprinkler Service, Landscape & More LLC voids this warranty.

## **General Disclaimers:**

- If a warranty claim is made, it must be submitted within the specified warranty period. All warranty repairs are made by Aldape Sprinkler Service Landscape & More and the costs for the repairs are covered by us. If you wish to have another company complete the repairs, we do not compensate you or others for the repair, and the warranty is void.
- Warranties provided by Aldape Sprinkler Service Landscape & More only include defects in materials or workmanship and expressly exclude improper usage, damage caused by freezing, fire, flooding, any other natural phenomena, or damage by any other cause, nor do any warranties provided by Aldape Sprinkler Service Landscape & More extend to any incidental or consequential damages. Any modification or repair by any person or company other than Aldape Sprinkler Service, Landscape & More LLC voids this warranty.